

# Kirbee Marie Gavilla

#### Contact

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- Brgy. Cabubugan Guimbal, Iloilo

#### Education

2004-2013 Guimbal Central Elementary School

2013-2017 St. Louise de Marillac School of Miagao (Junior High School)

2017-2019 University of San Agustin (Senior HighSchool

2019-2024 University of Iloilo

#### Skills

- Teamwork
- Leadership
- · Critical Thinking
- Effective Communications
- Computer Skills
- Time Management

### Profile

A highly motivated and customer-focused Customer Service representative in delivering exceptional Service and creating positive customer experiences. Skilled in using CRM Software, multitasking, and maintaining professionalism in high-pressure environments. Passionate about helping customers and committed to enhancing brand loyalty and satisfaction.

## Work Experience

Lead Generation and Donor Creation, Inc 2020–2021

•Customer Service Representative (Cornerstone Business Center, ISA Rd, Mandurriao, Iloilo City)

NetStream (Work from Home) 2021-2023

•Cold Calling /Outbound Calls