

JEWEL AUBREY LIBRADA

CONTACT

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OBJECTIVE

- To secure a challenging position that utilizes my years of experience, while allowing me the opportunity to grow professionally.

EDUCATION

Polytechnic University of the
Philippines

SKILLS

Active listening

Time management

Problem solving

Attention to detail

Customer service

TOOLS

Grasshopper

TCN

Readymode

VICIdial

CallTools

PerfectPitch

Avaya

WORK EXPERIENCE

APPOINTMENT SETTER

Grow Advertising

Nov 2023-March 2025

- Cold call small and medium businesses in The U.S
- Promote TV Advertising
- Deliver quality appointments for the Sales team

APPOINTMENT SETTER/COLD CALLTER

Sierra Roofing and Solar

2022 - 2023

- Cold call homeowners and convince them for a solar consultation
- Provide appointments for the visitation

CUSTOMER SERVICE REPRESENTATIVE

Concentrix

2020- 2021

- Attend to inbound calls to assist cx for travel needs
- Booking Flights, Hotels, Car etc.
- Front line agent